## Terms and Conditions of Annual Tickets

- Each annual ticket must be paid for in full at time of purchase and is valid for a 12 month period, starting from the date of purchase.
- A free annual pass ticket must be purchased in advance on our web site. Please register and log in to view the annual pass ticket option. Please present your photo id card on arrival along with your booking confirmation, at the ticket booth for entry.
- Annual tickets can only be purchased using cash, credit or debit card. Annual tickets cannot be purchased using Tesco Clubcard vouchers or any other discount voucher, including Blue Peter badge holders.
- Annual tickets are sold on an individual basis and will display your name and photograph. They are not transferable and cannot be used by other individuals.
- Once purchased, the annual ticket cannot be resold, refunded or exchanged.
- Annual ticket holders will gain free entry to Woburn Safari Park (named cardholder only) on production of a valid annual ticket card at the ticket gate (If you are unable to present your card, you will be charged the full gate admission price, this can be refunded later, at the admissions office upon presentation of the valid annual ticket card, within 30 days, along with your till receipt).
- If you lose your annual pass card there is a  $\pounds 2.50$  charge for a replacement.
- Additional attractions at the Safari Park (including the Giraffe Trail, Sea Lion Cove 3D Cinema) will be charged at the standard price.
- Special events may carry an additional nominal entry fee; any additional charges will be detailed on each events page on <a href="http://www.woburnsafari.co.uk">www.woburnsafari.co.uk</a>, where applicable.
- Woburn Safari Park has the right to reject applications for renewal of annual passes.
- Disabled annual tickets are available to customers on production of a blue badge or letter confirming receipt of DLA/PIP. If you require a carer then documentation must also be shown confirming this. The carer must be over 16 years of age.
- Annual ticket holders can renew at a discounted fee. Please note, there is a strictly limited period of 14 days for renewal (from the date of expiry). After which, the full annual ticket price applies.
- Pass holders must contact WSP to cancel any pre-booked annual pass admission slots at least 24 hours prior to the booking. Pass holders found to be in a non-attendance of a minimum of 3 bookings may have their passes revoked.
- 20 minute Mammoth Play Ark sessions can be booked online. Consecutive bookings for the same day is not permitted.
- Annual passes cannot be used for Business or Commercial purposes and must be registered to a home address.
- Annual passes are purchased with the knowledge that restrictions in the park and availability on entry maybe limited due to Covid 19. Further restrictions may be enforced at any time, in line with government guidelines, which could include operating the road safari only.

## Woburn Safari Park reserve the right to change terms and conditions at any time.